



DFMWR Employee Awards

FY 2024 Quarter 3



Service Excellence

This award can be given from employee to employee or from supervisor to employee to recognize exemplary acts in the workplace. Any exemplary action that an employee is “caught” doing that reflects positively upon them and their organization.

4-hour time off



Army Community Service Service Excellence

Barbara Bates

During the 3rd quarter of 2024, Barbara worked diligently to assist those Service Members who were going through the Immigration process, to attain their American citizenship. She had several meetings with individuals from United States Citizenship and Immigration Services and worked out a plan for Service Members to complete their interviews at ACS, instead of traveling to New Orleans. Barbara overcame several obstacles in the planning process, including finding a space for the interviews, ensuring all legal issues were completed and several technological difficulties. She then planned the installation's very first Naturalization Ceremony where eight (8) Service Members were welcomed as brand new American Citizens. The ceremony was a huge success and included family members and units, there to support their Soldiers.

Business and Recreation Division
Service Excellence

Jerry Broddy

I am honored to nominate Mr. Jerry Broddy of Home of Heroes Function Fitness Center for the Service Excellence Award. Jerry consistently exemplifies dedication, hard work, and a positive attitude, making him an invaluable asset to our team. Jerry's commitment to his work is evident in his flawless attendance record. He never misses a day, ensuring that our team can always rely on him. His punctuality and reliability set a high standard for all of us. In addition to his perfect attendance, Jerry's work ethic is truly remarkable. He consistently goes above and beyond in his duties, taking on additional tasks without hesitation and always striving for excellence. His dedication ensures that all tasks are completed on time and to the highest quality. What sets Jerry apart even further is his unwavering positive attitude. No matter the challenge, he approaches each task with enthusiasm and a can-do spirit. His optimism is contagious, uplifting the entire team and fostering a collaborative and supportive work environment. Jerry's contributions have not only enhanced our team's performance but also created a more positive and productive workplace. His exemplary dedication, hard work, and positive attitude make him the ideal candidate for the award.

Business and Recreation Division
Service Excellence

Corey Reynolds

Mr. Reynold has assisted in the deployment of 3/10 MNT for over 3200 personnel over the past two months. Mr. Reynolds has made himself available to 3/10 MNT during normal operating hours and during outside normal working hours. Coming in at all hours of the day to ensure a smooth transition and deployment for 3/10 MNT. Mr. Reynolds continues to show his dedication to the Sports, Fitness and Aquatics Branch and FMWR as a whole and is a valued assets to the organization, JRTC & Fort Johnson Community and the United States Army.

Business and Recreation Division
Service Excellence

Eithin Whitley

Mr. Whitley has a willingness to assist in any task that is given to him from the whole of FMWR. Mr. Whitley has worked not just at his regular position at Home of Hero's Functional Fitness Facility, but also worked with Home of Hero's Recreation Center and Cantrell Fitness Center. Mr. Whitley has been called upon in the past for setup and tear down and execution of events. Anyone who has worked with Mr. Whitley knows that he is dependable and one of the hardest workers within Sport, Fitness & Aquatics. Mr. Whitley is an asset to our organization, JRTC & Fort Polk Community and the United States Army.



Child and Youth Services Service Excellence

Jessica Cottingham

Mrs. Jessica Cottingham is an amazing Administrative Assistant! She provides courteous and responsive customer service to all internal and external customers, helps other programs any time they need assistance. Mrs. Cottingham creates and reviews Special Needs Binders and Allergy Postings for classrooms, kitchen, and front desk areas, checking on accuracy for special needs documents and corrects it immediately when errors discovered. Mrs. Cottingham always meets a deadline for all required reports and paperwork, provides detailed information for parents in timely and friendly manner. Mrs. Cottingham is a great asset for 14500 and FMWR.



Child and Youth Services Service Excellence

Sandra Elliot

Ms. Sandra Elliott has served the Families within Fort Johnson Child and Youth Services for more than 35 years. She works tirelessly for the preschool team she leads. For example, she ensures her team receives 59-minute awards before she does as she models the "Leaders Eat Last" philosophy daily. The classroom she leads has received several positive ICE comments. Ms. Sandra Elliott puts 100% into every task she tackles. She puts a lot of effort in planning special activities for the children in her classroom. She organizes classroom parties, fun STEM activities, and so much more for them. She takes a leading role in celebrating birthdays, baby showers, and weddings for fellow team members. Ms. Sandra Elliott truly goes above and beyond for the program, families, and children at CDC 702.



Child and Youth Services Service Excellence

Megan Kuhn

Ms. Kuhn consistently embodies exemplary customer service, extending a warm welcome to walk-in patrons and offering a cordial greeting to those connecting by telephone. Her positive demeanor towards patrons and colleagues, combined with her comprehensive understanding of CYS operations and policies, significantly contributes to the organization. Over the past quarter, Ms. Kuhn has significantly optimized the CYS waitlist process, ensuring timely access to childcare services for patrons. Additionally, she plays a pivotal role in facilitating registrations and training new administrative assistants, making substantial contributions to the success of Parent and Outreach services.

NAF Support Division Service Excellence

Walter Floyd

This quarter Walter was responsible for building the new setup for ACS's RecTrac Lending locker. He imaged and prepared both machines and built all the required facility info inside of RecTrac. He has also been responsible for getting the ACS staff the trainings and required paperwork to gain access to the system. This new system should help the facility keep better track of usage and prevent loss of equipment.

Mr. Floyd has also been responsible for closing over 100 work orders, and new account requests for the entire organization. All while maintaining a positive attitude and the sweetness of a puppy wrapped in cotton candy. Walter always goes out of his way to be as kind and respectful to all our internal customers. While accomplishing their requests in as short a time as possible.

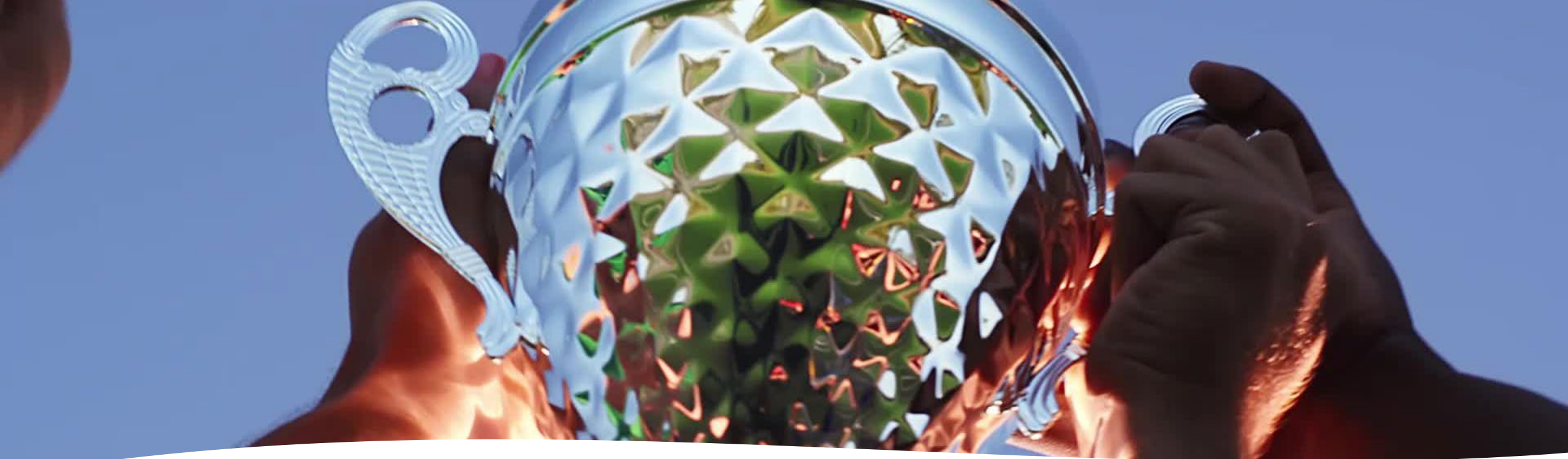


Dream Team

This award recognizes outstanding teamwork within the FMWR organization. Teams nominated for this award must demonstrate characteristics that result in successful mission accomplishment. The team should be productive, exhibit commitment to quality, carry out their mission, and be an asset to FMWR.

4-hour time off





CDC 702 –RM121

- Monica Cole
- Ciana Arthur
- Shelby Cushman

The members of Toddler Room 121's CYPA Team at CDC 702 serve selflessly each day to exceed the expectation of supporting the CYS Mission. During this quarter, this team successfully navigated their way through several challenges from staff shortages, a NAEYC visit, and an AHHI visit. This team not only met all observed elements during their NAEYC observation, but they also scored a perfect 100%. IMPRESSIVE! Additionally, the AHHI inspection team spoke highly of Room 121's environment, processes, activities, and interactions. Regardless of the challenge, the members of this team rallied together without hesitation to ensure our families continued receiving nothing but the very best and highest level of quality care. They truly work tirelessly! The dedicated service this team offers to our Army community is one Fort Johnson's DFMWR can most assuredly be proud to call their own!



UNSUNG HERO

THIS AWARD RECOGNIZES AN EMPLOYEE WHO
HAS MADE A POSITIVE “BEHIND-THE-SCENES”
IMPACT WITHIN THE ORGANIZATION.

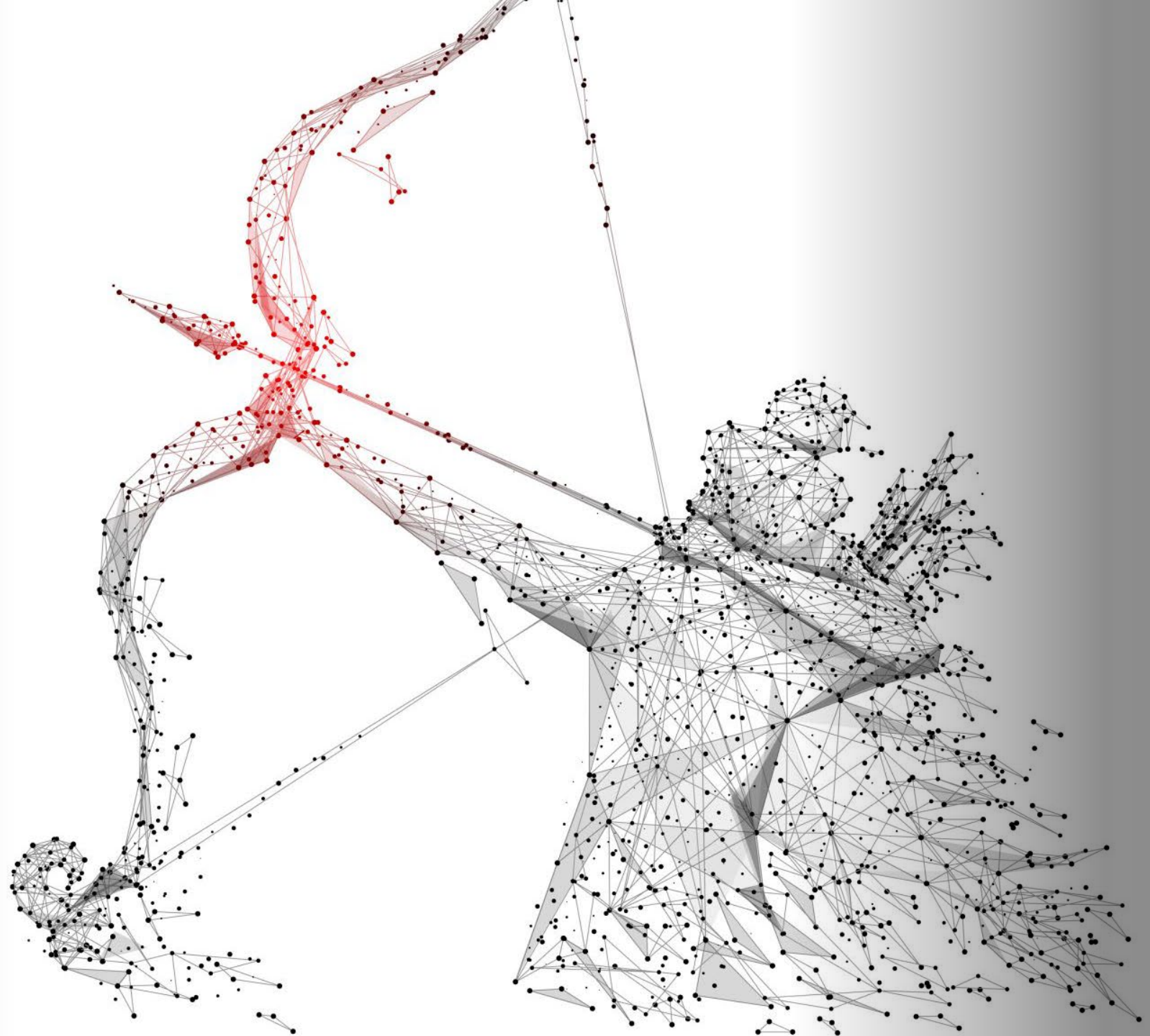
4-HOUR TIME OFF

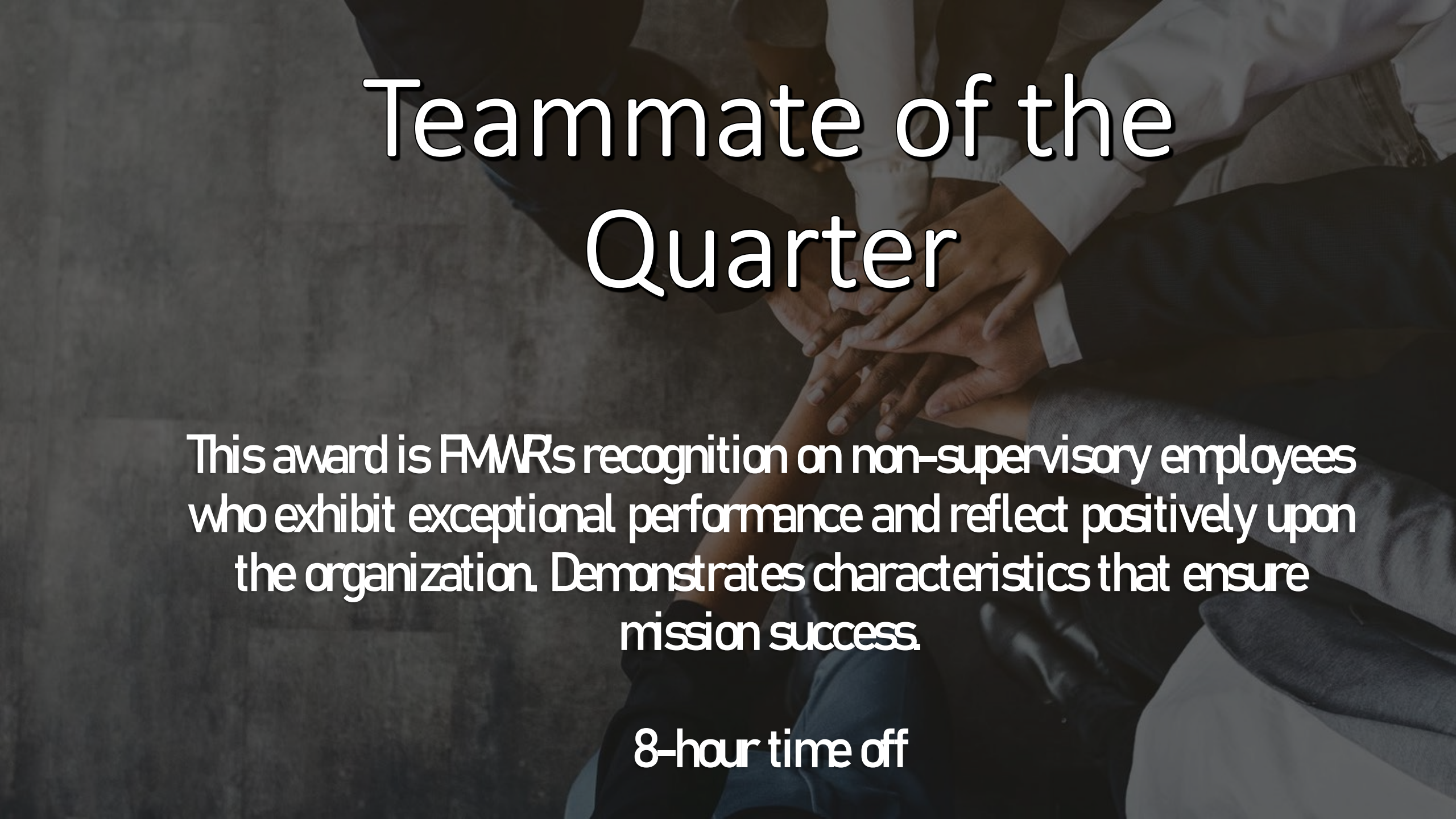
Unsung Hero

Katie Davis

Army Community Services

MS. KATIE NEVER FAILS TO EXTEND HER TIME TO HELP A CLIENT NEEDING AN ARMY EMERGENCY RELIEF LOAN/GRANT. SHE TAKES THE TIME TO COACH EVERY CUSTOMER THROUGH THE LOAN PROCESS AND VALIDATES CONCERNS AND ISSUES BOTH WITH THE CLIENT, CSM SICKLES, AND AER HQ. SHE ENSURES ALL DOCUMENTATION AND CASE FILES ARE ELECTRONICALLY & HARD COPY FILED BY EVERY FRIDAY. SHE TAKES THE TIME TO COMPLETE ALL HER GPC FILING AND EXECUTING BY ALL DEADLINES GIVEN. SHE NEVER HESITATES TO STEP IN WHEN NEEDED. HER CONTRIBUTIONS TO THE AER OPORD AND FRP WEDNESDAY REFRESHER COURSE, HAVE NOT GONE UNNOTICED BY BOTH LEADERSHIP AND THE CUSTOMER. MS. KATIE'S EFFORTS ENSURED ACS FINANCIAL REQUIREMENTS DID NOT GO UNMET. SHE HAS EXECUTED PURCHASES THAT HELPED REMODEL THE ACS' COUNSELING ROOM, ENGLISH AS A SECOND LANGUAGE CLASSROOM, AND THE NEWLY EXTENDED COMPUTER LAB. SHE UNSELFISHLY SHARED HER TIME AND EXPERTISE IN ASSISTING PERSONNEL WITH PROPERLY COMPLETING THE GOVERNMENT PURCHASE CARD REQUEST AND APPROVAL FORM. SHE CONSISTENTLY EXTENDS A HELPING HAND BY VOLUNTEERING AS OPPOSED TO BEING REQUESTED OR REQUIRED.





Teammate of the Quarter

This award is FMMR's recognition on non-supervisory employees who exhibit exceptional performance and reflect positively upon the organization. Demonstrates characteristics that ensure mission success.

8-hour time off


Teammate of the Quarter

Priscilla Alvarado

NAF Support Services

Priscilla Alvarado goes above and beyond and goes out of her way to help anyone on the team to get the mission accomplished. She is very resourceful and will not shy from gathering information that could help the team. When in doubt, she will go and research the answer and will relay the information. She will not take no for an answer and will diligently obtain a solution to any problem that arises. She is always taking initiative to help each and everyone to meet our mission. She has created and established SOPs that can benefit not only our organization, but our patrons/customers. She recognizes when someone needs help before they even realize they needed it. She will lend a hand without being asked, and she will not take any credit for any work done. She is willing to give credit to others and not herself because that is what a teammate does, not seeking for self recognition. She does not mind reading and analyzing SOPs/regulations to ensure our processes are in line with the mission. She will work countless hours behind the scenes to ensure last minute items are taken care of for any event or meeting. Priscilla recognizes what needs to be done prior to being asked and completes these tasks in a timely and thorough manner. Her attention to detail, focus on efficiency, and positive attitude, combine with her sense of ownership to create makes a perfect candidate for the Teammate of the Quarter.





Leader of the Quarter

8- hour time off

This award is FMWR's recognition of managers, supervisors, or employees acting in a supervisory capacity who exhibit exceptional leadership and reflect positively on the organization.



Leader of the Quarter

Aida Rivera

Army Community Service

From June 2023 to July 2024, Aida Rivera operated as the Acting Family Advocacy Program Manager. She oversaw the daily operations of the New Parent Support (NPSP), Exceptional Family Member, and Victim Advocacy (VA) Programs. She became the COR for FAP's local contracts and made revisions to help enhance the programming abilities of FAP. She played a vital role in the Incident Determination Committee and Clinical Case Staff Meeting, when cases of domestic violence and child abuse were involved. She helped rebuild a strong relationship between ACS and Criminal Investigation Division (CID). She worked with Legal by reestablishing the ACS role in Transitional Compensation cases. She enhanced the ACS relationship with Child Youth Services by implementing the Problematic Child Sexual Behavior- Child & Youth (PSB-CY) initiatives that is a DOD mandate. She enhanced the NPSP case referral process but ensuring a strong tracking method was implemented. She ensured case reviews were conducted for every VA intake and validated all paperwork. She implemented the first Uniformed Unit Service Coordinator training for the installation and played a vital role in the execution of a groundbreaking initiative that can impact Total Army. She has updated the Child Supervision Policy and chaired the quarterly Family Advocacy Committee and Fatality Review Board (FRB). Along with the Annual FRB. She has completed countless taskers and askers. Lastly, she ensure that FAP executed both FY23 and FY24 FAP OSD Funds.





Garrison Spotlight

GC Service Excellence

Barbara Bates

LENGTH OF SERVICE AWARDS

- Alexis Branch – 10 Years of Service
- Destiny Howard – 10 Years of Service
- Allison Paige Greathouse – 15 Years of Service
- Candace Burnley – 15 Years of Service
- Linda Bringan – 15 Years of Service
- Rodger Williams Jr. – 15 Years of Service

IN SINCERE APPRECIATION FOR YOUR DEDICATED YEARS OF SERVICE WITH MWR





Honorable Mention



Tigerland
Fitness Center

