



DFMWR Employee Awards

FY 2024 Quarter 2



MWR

Spotlight

Forge Fest Detail

46th

SSG Leura

PV2 Franco (687th)

PV2 Lorenzo (HHC)

32nd

SSG Fillingame

PFC Motl

PFC Grebonval

OPS

SFC Musser

SFC Lewis

SPC Devine

SPC Arroyo

SPC Swinderman



Service Excellence

This award can be given from employee to employee or from supervisor to employee to recognize exemplary acts in the workplace. Any exemplary action that an employee is “caught” doing that reflects positively upon them and their organization.

4-hour time off



Army Community Service Service Excellence

Anne Bollinger

Ms. Bollinger worked diligently to take the lead in coordinating Child Abuse Prevention Awareness Month activities for the Family Advocacy New Parent Support Program. She helped facilitate the Proclamation Signing, Stroller Walk, Purple Ball, and the Tree Planting activities. Throughout the month she and the NPSP conducted child abuse outreach awareness activities at the Exchange and on ACS social media sites, where she reached the community with topics on the importance of the child safety and prevention measures. She conducted several baby boot camps and helped kicked off the program's Father initiatives, designed to ensure a total family readiness when bringing a new child into a family dynamic.

Business and Recreation Division
Service Excellence

Ashley Johnson

Ms. Johnson has provided excellent customer service to all customers in the Warrior Lanes Bowling Center and Klubs & Karts, going above and beyond to promote a fun and engaging atmosphere for all. She routinely rotates between working in the Bowling Center and the K2 operation without losing a beat. She is invaluable to the programs.

Business and Recreation Division Service Excellence

Barbara Schuiteman

Ms Barbara Schuiteman, a member of the Fort Johnson MWR Allen Memorial Library staff, is nominated for Service Excellence (FY24 Q2) in recognition of her consistent attention to detail and thoughtfulness in performing her duties as a Library Technician. She carefully checks supply order sources and prices, prepares purchase requests, processes materials, politely staffs the circulation desk, and provides customers with assistance in locating desired library resources.

Ms Schuiteman is very productive and exhibits a strong commitment to quality in carrying out her responsibilities, especially when preparing Library displays. Particularly noteworthy was her month-long Medal of Honor display, in which she downloaded photographs and biographical data of the recipients who hailed from Louisiana. She mounted the materials on a background of light blue which is the exact hue of the ribbon from which the Medal of Honor is suspended. Ms. Schuiteman added white stars, reminiscent of those on the Medal's blue ribbon, and posted the locations of the streets on Fort Johnson named for the Medal of Honor awardees. Next to the display, Ms. Schuiteman arranged copies of the Library's books about the subject. Her work received many positive comments and complemented the Library's Medal of Honor Storytime event; both projects were prepared and delivered in concert with the Installation's Medal of Honor awareness and commemoration campaign. The Library received a 19 April 2024 letter signed by MG Gardner, thanking Library staff for showing the "Warrior Spirit with the Medal of Honor display and the Medal of Honor themed Storytime" and highlighting the Library staff's "dedication to assisting the in mission of helping Soldiers and Families..."

Ms Schuiteman's tasteful and visually pleasing presentations add an educational aspect to many Library programs. The results of her love of history and research into the subjects of her exhibits contribute greatly to the Library's promotion of information about topical subject matter or literary figures in the collections.

Ms Schuiteman often serves as the Library's go-to person for questions about history; especially Abraham Lincoln and the Civil War. She is also appreciated for decorating the Library and the staff lounge for various holidays and sharing relevant edible goodies.



Child and Youth Services Service Excellence

Maycy Fillingame

I would like to nominate Maycy Fillingame for the Service Excellence Award. Maycy consistently demonstrates a positive work attitude towards her responsibilities, colleagues, and customers. Her unwavering positivity not only brightens our work environment but also enables her to serve as a role model for everyone around her. One of Maycy's outstanding qualities is her productivity.

She consistently delivers high quality work and shows a strong commitment to maintaining excellence in all her job responsibilities. Her dedication to quality sets a high standard for the entire department. Maycy is not only an asset to our team but also goes above and beyond by taking initiative and willingly accepting additional responsibilities. Her proactive approach and willingness to assist our Admin, Assistant Director, and Director with duties beyond her regular assignments are commendable. Furthermore, Maycy's continuous professional and workforce development outside of mandatory training showcases her dedication to expanding her knowledge and expertise. This not only benefits her but also enriches our team with valuable insights and skills. In summary, Maycy's positive attitude, productivity, commitment to quality, willingness to take on additional responsibilities, and continuous self-improvement make her a standout candidate for the Service Excellence Award.



Child and Youth Services Service Excellence

Shandal Fowler

Ms. Shandal Fowler has supported the Middle School and Teen (MST) Program for almost 5 years. She has provided top notch customer service to all MST patrons and families. She goes above and beyond for all of MST's parents, by assisting them with all Special Needs documentation and Pass registration. For the past quarter she has streamlined the Emergency Medication Review Process helping to ensure medication is ready to use in the case of an emergency. In addition, Ms. Shandal assist with quarterly Special Needs training and review with Child Youth Program Assistants (CYPA) ensuring CYPAs are ready to act in the event of an emergency.

Ms. Shandal's dedication to the program is essential to our success.



Child and Youth Services Service Excellence

Patrice Walker

Ms. Walker has served the Families within Fort Johnson Child and Youth Services for 9 years. She works tirelessly for the team she leads. She provides exemplary internal customer service to ALL members of the team. Ms. Patrice walker truly goes above and beyond for the staff, family, and children here at CDC 701. Ms. Walker is one you can rely on whenever you need assistance. Ms. Walker displays extraordinary effort in performing tasks that are beyond normal job duties. Rather it's to cover a code yellow, a lunch break, give support, or help in the kitchen she is always happy and willing to help wherever she can for the success of the program. It is evident in her daily interactions with anyone she meets that she is truly passionate about her work. Ms. Walker, consistently and willingly extends a helping hand wherever needed.

NAF Support Division Service Excellence

Kyle Edwards

Mr. Edwards has embraced the team motto to "Serve Others". Kyle serves the directorate by leading the Property and Logistics Maintenance team to fulfill as many service requests as possible, and always on time. Kyle executes the dispatch and inspection of all 13 current GSA leased vehicles, ensuring that the fleet is being maintained to serve the needs of the directorate. Kyle has displayed creativity and ingenuity for minor construction projects and events to meet the needs of all requesters.

Dream Team

This award recognizes outstanding teamwork within the FMWR organization. Teams nominated for this award must demonstrate characteristics that result in successful mission accomplishment. The team should be productive, exhibit commitment to quality, carry out their mission, and be an asset to FMWR.

4-hour time off





CYS – SAC Leads

- Monica Richardson
- Celeste Owens
- Lenzi Moak
- Brianna Harper Howard

The SAC Leads have been instrumental in planning an educational and fun summer program as well as mentoring and coaching several new staff. Recently, SAC had a huge staff turnover and the SAC Leads have stepped up to help management train the new staff on lesson plans, classroom management, conflict resolution, opening/closing, working and planning special events and programming. They have volunteered to help with administrative, cook, and maintenance duties due to the absence of support staff. All the while, they have been assisting other programs and volunteering to help however they can. They have maintained a positive attitude and provided first choice customer service. Due to their dedicated service, the quality of care was maintained at the highest level in the absence of support staff and having an almost new childcare professional staff.



UNSUNG HERO

THIS AWARD RECOGNIZES AN EMPLOYEE WHO
HAS MADE A POSITIVE “BEHIND-THE-SCENES”
IMPACT WITHIN THE ORGANIZATION.

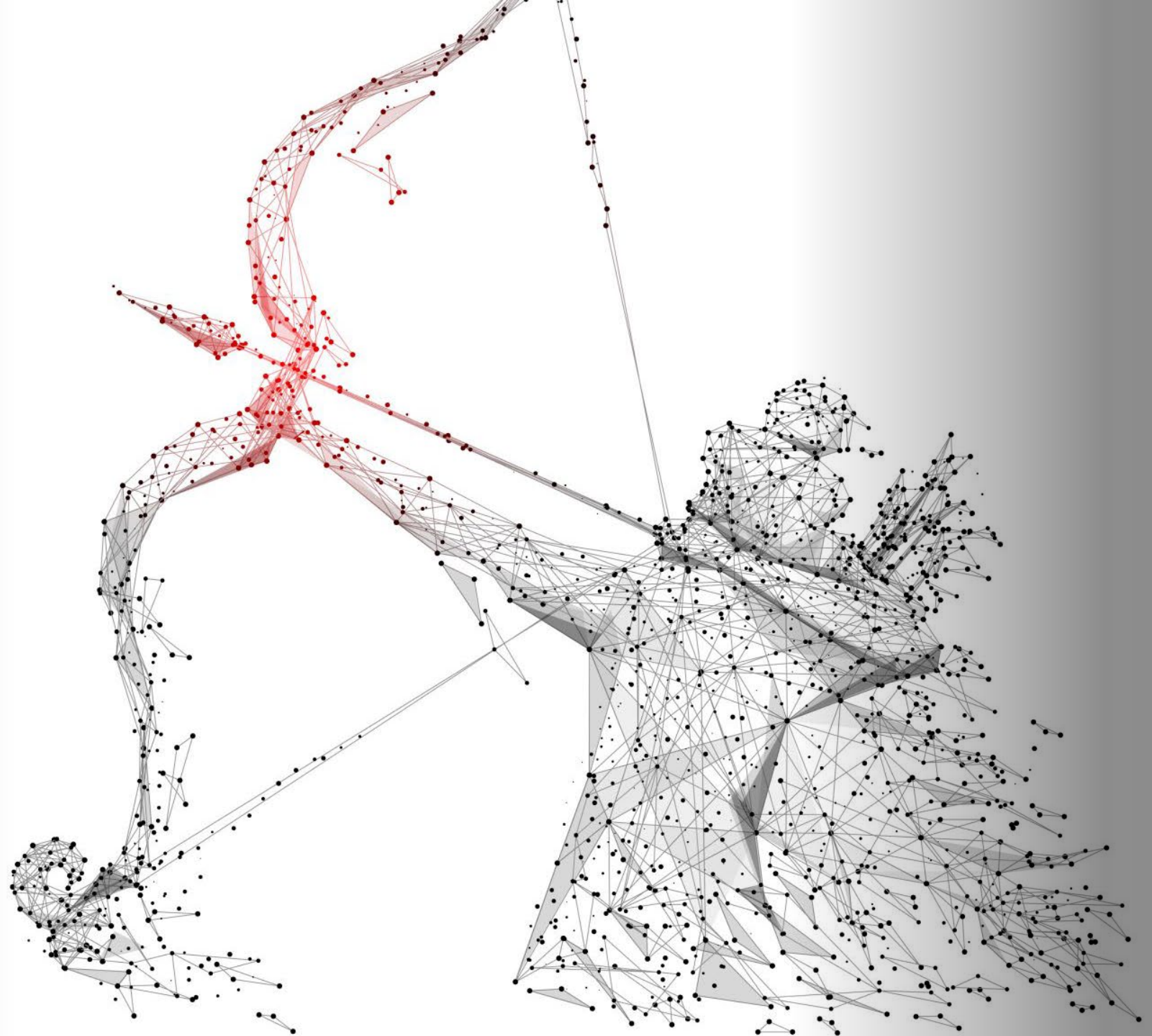
4-HOUR TIME OFF

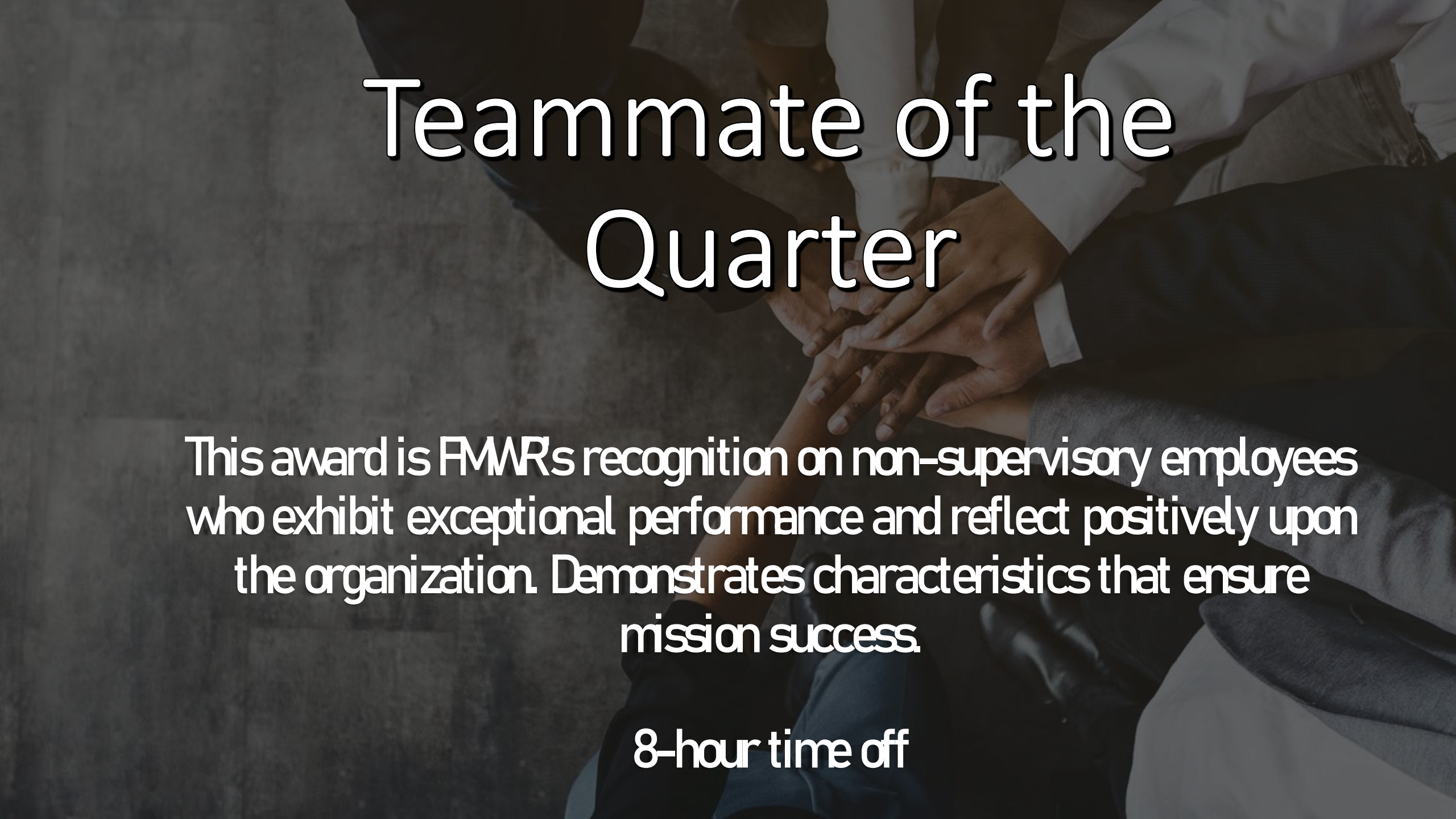
Unsung Hero

Kaplan Rolon

*CYS Youth Sports &
Fitness*

I am delighted to nominate Kaplan Rolon for the Unsung Hero Award in recognition of his extraordinary dedication, selflessness, and tireless efforts in going above and beyond his regular duties as our Fitness Specialist. Kaplan consistently displays an exceptional level of commitment to his role, often taking on additional responsibilities without hesitation. One notable example of his dedication is his initiative to deliver marketing fliers to all the local school, showcasing his proactive approach in promoting our services and reaching out to the community. Moreover, Kaplan is always ready to step in and cover for his colleagues when needed, demonstrating his reliability and willingness to ensure smooth operations within our organization. His assistance extends beyond his immediate responsibilities, as he is consistently helping other staff members and working hard to move equipment between facilities, ensuring that everything runs efficiently and effectively. Kaplan's selflessness, hard work, and willingness to go the extra mile have had a significant impact on our team and organization. He embodies the spirit of teamwork and collaboration, creating a positive and supportive environment for everyone. Therefore, Kaplan's extraordinary efforts and contributions make him highly deserving of the Unsung Hero Award. Thank you for considering him for this well-deserved recognition.





Teammate of the Quarter

This award is FMAR's recognition on non-supervisory employees who exhibit exceptional performance and reflect positively upon the organization. Demonstrates characteristics that ensure mission success.

8-hour time off

Teammate of the Quarter

Gary Strong

ACS Financial Readiness Program

Since the week Mr. Gary Strong started his position as the Financial Readiness Program Specialist, he has exuded passion in his role by spearheading initiatives aimed at enhancing financial literacy among Service Members and Families. For example, he identified a gap in installation support when the Tax Center was not being offered on Post this year. In response, he organized and taught two Income Tax Basics classes in February – something that goes beyond our regular class offerings.

He consistently goes above and beyond by support events that require an evening or weekend commitment – the Army Emergency Relief Campaign Kickoff events, the Amazing Race, evening ACS classes, and ACS building coverage for SFRG events -- just to name a few. Beyond his professional contributions, Ms. Strong embodies the spirit of teamwork and collaboration. He readily offers his expertise to colleagues, fostering a culture of learning and growth within our organization. He shares topical information with the team on issues and trends related to Financial Literacy. His positive attitude and willingness to assist others makes him a true asset to our team.



Leader of the Quarter

8- hour time off

This award is FMWR's recognition of managers, supervisors, or employees acting in a supervisory capacity who exhibit exceptional leadership and reflect positively on the organization.





Leader of the Quarter

Melissa Dubois

CYS Youth Sports & Fitness

Mrs. Melissa Dubois always maintains a positive work attitude towards her duties as a Youth Sports and Fitness Assistant Director, co-workers, customers, and always serves as a role model for others. She keeps a smile on her face, no matter the task or time of day. She works hard every day for our Sports program and is committed to running a top-quality Youth Sports program. Our Youth Sports program operates at a Level 4 out of 5 Levels, to give a perspective to the size of the program; which is not an easy task. Not to mention, she works well with the Youth Sports Director, no matter the directive or task (IYKYK). Melissa is always willing to volunteer for duties outside of the scope of her job. For example, she volunteered to become a CPR Instructor to better provide training to our volunteer coaches and our CYS employees. She also volunteered to become lifeguard and waterfront certified to cut back on labor expenses for programming requiring lifeguards. She works well with our other managers with providing coverage for our CDC/SAC/MST ratio needs when short staffed. She has also been detrimental with keeping the paperwork organized and submitted in a timely manner to ensure that tasks are easier for the Director's completion. There are many more reasons Melissa should be Leader of the Quarter, but I am running out of room in this box!





Garrison Spotlight

GC Service Excellence

Patrice Walker